

DISCLAIMER

The contents of this website are for information purposes only and for enabling public to have quick and easy access to information. We are taking every effort to provide accurate and updated information. However, it is likely that the details such as telephone numbers, name of the officer holding a post, etc may change prior to its updating in the website. Hence, we do not assume any legal liability on the completeness, accuracy or usefulness of the contents provided in this website.

The links are provided to other external sites in some documents. We are not responsible for the accuracy of the contents in those sites. The hyperlinks given to external sites do not constitute an endorsement of information, products or services offered by those sites.

Despite our best efforts, we do not warranty that the documents in this site is free from infection by computer viruses.

We welcome your suggestions to improve our site and request that any error found may kindly be brought to our notice.

Thanks for visiting our site.

Web Site Administration Team

PRIVACY POLICY

M/S. OSTRICH SHIPPING SERVICES Website does not automatically capture any specific personal information from you, (like name, phone number or e-mail address), that allows us to identify you individually.

If M/S. OSTRICH SHIPPING SERVICES Website requests you to provide personal information, you will be informed for the particular purposes for which the information is gathered and adequate security measures will be taken to protect your personal information.

We do not sell or share any personally identifiable information volunteered on the M/S. OSTRICH SHIPPING SERVICES Website to any third party (public/private). Any information provided to this Website will be protected from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

We gather certain information about the User, such as Internet protocol (IP) addresses, domain name, browser type, operating system, the date and time of the visit and the pages visited. We make no attempt to link these addresses with the identity of individuals visiting our site unless an attempt to damage the site has been detected.

Changes to our Privacy Policy

M/S. OSTRICH SHIPPING SERVICES reserves the entire right to modify/amend/remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between M/S. OSTRICH SHIPPING SERVICES and any user visiting the M/S. OSTRICH SHIPPING SERVICES website or providing identifying information of any kind.

This Privacy Policy applies to all of the services offered by M/S. OSTRICH SHIPPING SERVICES. Service-specific privacy notices will be posted as and when need arises.

For queries related to Privacy Policy, please contact us through our website or write to us at the mail id given below

Online Payments

This online payment system is provided by M/S. OSTRICH SHIPPING SERVICES. M/S. OSTRICH SHIPPING SERVICES may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms.

Terms & Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. All payments are subject to the following conditions:-

- Your payment will normally reach M/S. OSTRICH SHIPPING SERVICES account, to which you are making a payment, within two working days.
- We cannot accept liability for a payment not reaching the correct M/S. OSTRICH SHIPPING SERVICES account due to quoting an incorrect account number or incorrect personal details. Neither can we accept liability if payment is refused or declined by the Banking Site / credit/debit card supplier for any reason.
- If the Bank Site / card supplier declines payment, M/S. OSTRICH SHIPPING SERVICES is under no obligation to bring this fact to the Payers' attention. It will be the responsibility of the Payers to check with their bank/credit/debit card supplier for payment related queries.
- In no event will M/S. OSTRICH SHIPPING SERVICES be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.
- **All payments are ONLY to be made through M/S. OSTRICH SHIPPING SERVICES Website. Payments made directly into M/S. OSTRICH SHIPPING SERVICES's Bank Account will have to be intimated to us through email so as to match the payment with your service order.**
- The terms mentioned in this website alone will be binding on M/S. OSTRICH SHIPPING SERVICES

Refund Policy

- If there are duplicate payments made by the User through M/S. OSTRICH SHIPPING SERVICES Website, then such payments will either be refunded or be adjusted against other pending invoices on request from the Payee and after confirmation from the Competent Authority of M/S. OSTRICH SHIPPING SERVICES.

Security

- All payment details which are entered through this payment gateway are encrypted, when the User, or third party making payment enters them. Communications to and from the Service Provider's site are encrypted.
- M/S. OSTRICH SHIPPING SERVICES shall not be liable for any failure by the User or third party making payment to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

Service Provider

- Online Payments can be made by Credit / Debit card / Netbanking or RTGS Challan downloaded from M/S. OSTRICH SHIPPING SERVICES Website ONLY. These payments are not collected by M/S. OSTRICH SHIPPING SERVICES directly but by the Service Provider.
- Once payment is received by the Service Provider in "cleared funds", the Service Provider will contact M/S. OSTRICH SHIPPING SERVICES to confirm the details of the successful payment made by the User or third party. On receipt of this confirmation, M/S. OSTRICH SHIPPING SERVICES will in turn confirm to the User by providing an e-receipt. In the event that the User does not receive confirmation within 14 days of making the payment, it is the responsibility of

the User to check with M/S. OSTRICH SHIPPING SERVICES about the status of the payment. The User shall remain responsible for the payments until such time as the confirmation as referred to above is received from M/S. OSTRICH SHIPPING SERVICES.

Website Detail:

Entire content of the website has been gathered to the best of our knowledge and belief, and M/S. OSTRICH SHIPPING SERVICES endeavors to keep it up to date. In particular, we reserve the entire right to update and/or modify and/or remove this data anytime and without any prior notice. Please note that M/S. OSTRICH SHIPPING SERVICES holds no responsibility for incorrect or no longer correct statements or descriptions and thereby excludes liability for any losses resulting from such wrong information.

Further, M/S. OSTRICH SHIPPING SERVICES has every right to bring about legal action on any person who misuse/alter/reproduce the content/ information available on the website.

Contact Details:

Email : info@ostrichshippingservices.com